

TERMS AND CONDITIONS OF USING THE "FrontUniverse" WEBSITE

§1. GENERAL PROVISIONS

1. These Terms and Conditions define the rules for using the "FrontUniverse" website.
2. The Service Provider and owner of the website is Damian Idczak, conducting business activity under the business name Damian Idczak, with its registered office at: 95-080, ul. Nidas Leśny 26a. NIP 7282893112 REGON 540577030.
3. Using the website is free of charge. The Website has an informational character and does not conduct direct sales of services or goods electronically.

§2. TYPE AND SCOPE OF ELECTRONIC SERVICES

1. The Service Provider provides the following Electronic Services via the Website: a) making available informational content about the Service Provider's offer; b) making available an interactive contact form, allowing messages to be sent to the Service Provider.
2. The agreement for the provision of electronic services regarding the use of the contact form is concluded at the moment of starting to enter data into the form and is terminated at the moment of sending the message or interrupting this action.

§3. TECHNICAL REQUIREMENTS AND RULES FOR USING THE WEBSITE

1. For the proper use of the Website, a device with Internet access, an installed web browser, and an active e-mail address (in the case of using the form) are necessary.
2. The User is obliged to use the website in a lawful manner and in accordance with good customs.
3. It is strictly forbidden for the User to provide, including via the contact form, unlawful content (e.g., offensive content, spam, malware).

§4. INTELLECTUAL PROPERTY

1. All content, graphics, and materials posted on the website constitute the intellectual property of the Service Provider and are subject to legal protection.
2. Using them without the prior written consent of the Service Provider is prohibited.

§5. COMPLAINT PROCEDURE

1. The User has the right to submit complaints regarding the defective operation of the Website (e.g., problems with the form).
2. Complaints should be submitted to the e-mail address: contact@frontuniverse.com.
3. The Service Provider considers complaints immediately, no later than within 14 days of receiving them.